

Re: New "Connect with us" message from website visitor

From Spillane, Shaun <spillanes@oig.ca.gov>
To Andrew Johnson <a@johnson.org>
Date 2025-11-04 13:08

Hi Andrew,

Staff looked into these questions for you. I included notations below explaining what they found in support of each of these findings.

Shaun

From: Andrew Johnson <a@johnson.org>
Date: Friday, October 24, 2025 at 9:26 AM
To: Spillane, Shaun <spillanes@oig.ca.gov>
Subject: Re: New "Connect with us" message from website visitor

This Message Is From an Untrusted Sender

You have not previously corresponded with this sender. Good morning Shaun,

I would like to request clarification as to whether each of the following excerpts are related to the same practice:

- 11/2022 [OIG Cycle 6 inspection at PVSP](#) (p.49) "medication nurses did not follow the CCHCS care guide when administering Suboxone medication"
 - Cell front medication pass, medication nurse did not wait 30 seconds to observe patient, did not always check hands, and did not alway provide patient education when administering Suboxone medication.
- 07/2023 [OIG Cycle 6 inspection at ISP](#) (p.49) "medication nurses did not follow proper administration of Suboxone medication as required by CCHCS policy"
 - Medication nurse did not complete the 30-sec observation when administering Suboxone medication.
- 11/2024 [OIG Cycle 7 inspection at NKSP](#) (p.60) "medication nurses did not follow CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.
- 04/2025 [OIG Cycle 7 inspection at CCWF](#) (p.57) "medication nurses did not follow the CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.
- 05/2025 [OIG Cycle 7 inspection at CSP](#) (p.48) "medication nurses did not follow CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.
- 05/2025 [OIG Cycle 7 inspection at KVSP](#) (p.50) "medication nurses did not follow the CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.
- 06/2025 [OIG Cycle 7 inspection at CIW](#) (p.54) "In two clinics, we observed a medication nurse who did not follow the CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.
- 07/2025 [OIG Cycle 7 inspection at CMC](#) (p.55) "a medication nurse did not follow the CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.
- 09/2025 [OIG Cycle 7 inspection at CAL](#) (p.51) "medication nurses did not follow the CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation. Medication nurse did not instruct the patient to stop talking while taking the suboxone medication and the films are dissolving.
- 09/2025 [OIG Cycle 7 inspection at PVSP](#) (p.52) "medication nurses did not follow California Correctional Health Care Services' care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.
- 09/2025 [OIG Cycle 7 inspection at SAC](#) (p.55) "medication nurses did not follow the CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.
- 10/2025 [OIG Cycle 7 inspection at MCSP](#) (p.52) "medication nurses did not follow the CCHCS care guide when administering Suboxone medication"
 - Medication nurse did not complete 30-sec observation when administering Suboxone medication.

Each of the above excerpts mentions CCHCS practice which is not consistent with CCHCS policy. At first blush, the likelihood of the inconsistencies might be related to not completing the 30-second observation required by CCHCS policy. My goal is to clarify whether the above excerpts relating to policy violations have to do with the practice of omitting the 30-second observation after Suboxone administration.

Sincerely,

Andrew Johnson
(802) 825 7661

On 2025-10-22 12:04, Spillane, Shaun wrote:

Hi Andrew,

We observed pill pass administration as part of our inspection process of ISP. During our observation period, a nurse did not complete the 30-second observation required by CCHCS policy when administering the Suboxone.

Shaun Spillane
Public Information Officer
California Office of the Inspector General

From: Office of the Inspector General <webform@oig.ca.gov>

Date: Monday, October 20, 2025 at 11:31 AM

To: WebInquire@oig.ca.gov <WebInquire@oig.ca.gov>, Web Master <webmaster@oig.ca.gov>

Subject: New "Connect with us" message from website visitor

Disclosure:

Disclosure Text:

on

Message:

Name: Andrew Johnson

Phone Number: 8028257661

Email: a@johnson.org

Message: Hello I am interested to learn about the medication administration procedure which resulted in non-compliance with CCHCS policy during the ISP Cycle 6 OIG inspection (<https://www.oig.ca.gov/wp-content/uploads/2023/07/ISP-Cycle-6-Medical-Inspection-Report.pdf>) as noted on page 49, "medication nurses did not follow proper administration of Suboxone medication as required by CCHCS policy." Because the cycle 6 ISP inspection report noted a deficiency related to Suboxone administration, I would like to know what about the Suboxone medication administration practice did not conform to policy.

Date: October 20, 2025

Time: 11:31 am

Page URL: <https://www.oig.ca.gov/connect/contact-form/>

User Agent: Mozilla/5.0 (X11; Ubuntu; Linux x86_64; rv:144.0) Gecko/20100101 Firefox/144.0

Remote IP: 209.215.92.49

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